

**NOTICE TO RESIDENTIAL AND SMALL BUSINESS WATER CUSTOMERS**

**Moratorium on Water Service Termination, Water Re-levy and**

**Opportunity for Deferred Payment Agreements**

**Dated: July 7, 2021**

On May 11, 2021 Governor Cuomo signed amendments into the Public Service Law that prevent municipalities and public utilities from terminating water service provided to residents and small businesses for non-payment during the COVID-19 State of Emergency. Governor Cuomo declared the end of the State of Emergency effective June 25, 2021. The amendments also prevented municipalities from re-levying unpaid water charges until the end of the COVID-19 State of Emergency. For those residential and small business customers who have experienced a change in financial circumstances due to the COVID-19 State of Emergency, service termination and re-levying past due water charges will be extended for an additional 180 days after the end of the COVID-19 State of Emergency by filing a Self-Certification with the Town within 30 days of this Notice, making said customer eligible for the additional protection from service termination and re-levying up to December 21, 2021. Anyone wishing to file a Self-Certification with the Town, please contact the Town Clerk's Office at (585) 638-6371 ext. 100, by email at [townclerk@townofclarendon.org](mailto:townclerk@townofclarendon.org) or go to the town website Highway/Water Department page at [townofclarendon.org](http://townofclarendon.org) for the appropriate form. Please be advised that the law does not eliminate a customer's obligation to pay accrued charges but it does provide for an opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees or penalties for customers with a Self-Certification on file with the Town. Anyone wishing to enter into a deferred payment agreement to address past due water charges please contact the Town Clerk's Office during regular business hours.